

Designated Areas

Eighty-five percent of Ontario's francophones reside in designated areas.

Municipality or District Area

Municipality of Metropolitan Toronto	All
Regional Municipality of Hamilton-Wentworth	City of Hamilton
Regional Municipality of Niagara	Cities of: Port Colborne and Welland
Regional Municipality of Ottawa-Carleton	All
Regional Municipality of Peel	City of Mississauga
Regional Municipality of Sudbury	All
County of Dundas	Township of Winchester
County of Essex	City of Windsor Towns of: Belle River and Tecumseh Townships of: Anderdon, Colchester North, Maidstone, Sandwich South, Sandwich West, Tilbury North, Tilbury West and Rochester
County of Glengarry	All
County of Kent	Town of Tilbury Townships of: Dover and Tilbury East
County of Prescott	All
County of Renfrew	City of Pembroke Townships of: Stafford and Westmeath
County of Russell	All
County of Simcoe	Town of Penetanguishene Townships of: Tiny and Essa
County of Stormont	All
District of Algoma	All
District of Cochrane	All
District of Kenora	Township of Ignace
District of Nipissing	All
District of Sudbury	All
District of Thunder Bay	Town of Geraldton Townships of: Longlac, Manitouwadge, Marathon, Beardmore, Nakina and Terrace Bay
District of Timiskaming	All

For more information on the
French Language Services Act,
contact the Office of Francophone Affairs.

Toll free number 1-800-268-7507
In Toronto 965-3865
In the north-west, call collect 0-416-965-3865

Bonjour!

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A summary of the
**FRENCH
LANGUAGE
SERVICES ACT, 1986**



Office des
affaires
francophones

Office of
Francophone
Affairs

Upon request

As of November 19, 1989, the **French Language Services Act, 1986**, guarantees access to French language services in Ontario Government offices located in or serving a designated area of the province. These services are available upon request.

Why offer services in French in Ontario?

Ontario, of all the Canadian provinces, has the largest concentration of resident francophones living outside the province of Quebec. The Ontario Government recognizes the past and present contributions of its French-speaking community. Offering government services in French is a fundamental aspect of this recognition.

What types of services will be provided in French?

Public services provided by the Ontario Government will be made available in French.

Where will French language services be available?

Members of Ontario's French-speaking community can now choose to be served in French at central provincial government or ministry offices, and in provincial agencies such as the Ontario Municipal Board, the Ontario Human Rights Commission and Science North. French language services are also offered in ministry offices located in or serving designated areas of the province.

Francophones not residing in designated areas, can also receive French language services in offices serving designated areas and in central offices of the Government.

Are there any exceptions?

Services offered by municipalities are not affected by the Act.

The Act does not automatically include some provincially funded institutions, such as psychiatric hospitals, residential facilities, and colleges of applied arts and technology which provide services to the public. Such agencies must request designation under the Act.

The implementation of this Act

Ontario Government ministries are responsible for the services they offer in French and for determining which of their agencies within the designated areas will provide French language services.

The administration of the **French Language Services Act** is the responsibility of the Minister Responsible for Francophone Affairs. The Minister is assisted in this task by the Office of Francophone Affairs.

